AREA 7 COMMITTEE (WOLLATON & LENTON ABBEY AREA COMMITTEE 2ND JUNE 2014

Title of paper:	WARD PERFORMANC	E REPORTS:							
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourho	od Services	Wards affected: Wollaton West and Wollaton East & Lenton Abbey						
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Date of consultation wi (if relevant)	th Portfolio Holder(s)								
Relevant Council Plan	Strategic Priority:								
Cutting unemployment b	v a quarter			Х					
Cut crime and anti-social				Х					
Ensure more school leav	ers get a job, training or fu	urther education th	an any other City	Х					
Your neighbourhood as of				Х					
Help keep your energy b				Χ					
Good access to public tra				Χ					
Nottingham has a good r									
	ce to do business, invest								
	range of leisure activities		ng events	Χ					
0	n activities	-		Х					
Support early interventio	T GOUVIUOU			Х					

Summary of issues (including benefits to citizens/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward Priorities
- Community Engagement
- Finance
- Safer theme Crime and Anti-Social behaviour (ASB)
- Neighbourhood theme Environmental issues and Housing
- Working theme Unemployment rates
- Housing
- Community Protection

- Fire
- Health Theme local health priorities

The Central Locality (through the Central Locality Board) has targets to reduce burglary dwelling, shop theft and violence. The Neighbourhood Development Officers in the Wollaton West and Wollaton East & Lenton Abbey together with partners are working towards the reduction.

Recommendation(s):

1 To note the key information from the Ward Performance Reports for December 2013.

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; Ward Performance report will help to support this.
- 2.3 The Ward Performance report captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's (NAT) action log, Crime and Drug Partnership (CDP) plans and other partners' implementation plans.
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers, with data analysis undertaken by the CDP.
- 2.5 The following is a brief summary by the respective Ward Neighbourhood Development Officers (NDO) which highlights the key issues: The more detailed Ward reports are attached as Appendix A.

Wollaton West Ward: NDO - Lylse-Anne Renwick

Crime:

Wollaton West statistic:For the period January 2014 – March 2014 Wollaton West has seen a decrease in burglary dwelling from the period of October 2013 – December 2013, but and increase in burglary other 9/19 and criminal damage 14/20.

Breakdown:

	January 2014	February 2014	March 2014
Attempt Burglary Dwelling		2	1
Burglary Dwelling	7	1	3
Burglary Other (Shed, Garage, Shop etc)	4	8	7
Theft From Vehicle	3	5	8
Theft of vehicle	1	3	1
Criminal damage	9	7	4

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in March 2014.

Cleanliness Index: The neighbourhood as clean as the City Centre is the benchmark target on cleanliness is to achieve 86%. Wollaton West Ward Cleanliness index score is 97% which is above the average of the City Centre.

Graffiti:12 incidents reported an increase of 4.

Fly Tipping: Fly tipping has decreased again in the last three months.

Dog Fouling: Dog fouling continues to be a problem for the ward, 30 incidents reported and increase of 24.

Unemployment Rate:

Community Protection: In March 2014 there were no orders issued.

Fire: There have been no deliberated fires in the Wollaton West Ward in January – March 2014.

Key Successes:Work has begun on the construction of Wollaton Park Play Area on Friday 11th April, we estimate that the build time will be approximately 6 weeks; the comments from citizens are "we cannot wait to see the completion of the park and are very pleased that the park is going to be ready for the community for summer".

The Wollaton West Ward Youth in the Park events on Torvill Drive and Rushford Park were great successes with over 40 young people and family's attended. The Ward Councillors provided funding for BBQ and other activities so that the young people in the Ward had access to activities over the Easter holiday. Families came from as far as Beeston, Aspley and Basford to partake in the events and the overwhelming response was that they thoroughly enjoyed the events and hope to see more over the summer.

April 2014 also saw the launch of the Youth Café at Kingswood Church Hall and St Leonard's Community Centre. The First event took place at Kingswood Church Hall on Saturday 26th April 2014; we had 35 young people of Wollaton West Ward at our first launch. Young people from Fernwood Senior School, Girls High School and Bluecoat School the overwhelming response from the young people were, it is great to have somewhere to hang out on a Saturday night. Again the Ward Councillors funded the café and the money bought a tennis table, indoor badminton equipment and other sport materials, not only do the young people have somewhere to hand out but they are able to keep fit and play sport together.

Issues:Issues are the volume and inappropriate parking along St Leonard's Drive, Rectory Gardens, Tranby Gardens and Parkside Rise. These parking issues are apparently linked to citizens visiting Wollaton Park. Councillor Battlemuch and officers are looking into the issue with the view of a resolution.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group Meeting and Local Area Group meetings.

NAT's (Neighbourhood Action Team): - working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. Issues are parking St Leonard's Drive, Rectory Gardens, Tranby Gardens and Parkside Rise. These parking issues are apparently linked to citizens visiting Wollaton Park.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

For The Period January - March 2014

Crime: During January - March 2014 (compared with January - March 2013) all crime in the Wollaton East and Lenton Abbey Ward increased by 27% (33 crimes) in criminal damage, thefts with the majority being of bikes from the University and ASB. Dwelling burglary remained the same at 21 incidents during January - March 2014for

the same period in 2013. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is 2nd lowest across the 20 wards. There is a reduction in violence for the ward Year to Date.

Total number of crimes across both beats: for January, February and March 2014 is 94

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	January 2014	February 2014	March 2014
Burglary Dwelling	Total 6 Uni Park &LA 1 Hillside 5	Total 6 Uni Park & LA 3 Hillside 3	Total 6 Uni Park & LA 3 Hillside 3
Burglary Other	Total 0 Uni Park & LA 0 Hillside 0	Total 4 Uni Park & LA 4 Hillside 0	Total 6 Uni Park & LA 6 Hillside 0
Thefts of and from vehicle	Total 4 Uni Park & LA 3 Hillside 1	Total 2 Uni Park & LA 2 Hillside 0	Total 1 Uni Park & LA 0 Hillside 1
Criminal Damage	Total 8 Uni Park & LA 5 Hillside 3	Total 5 Uni Park & LA 4 Hillside 1	Total 5 Uni Park & LA 3 Hillside 2
ASB reported incidents	Total 17 Uni Park & LA 10 Hillside 7	Total 13 Uni Park & LA 5 Hillside 8	Total 11 Uni Park & LA 3 Hillside 8

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In April 2014.

ASB: During January - March 2014 (compared with January - March 2013) ASB increased by 43*% by 12 incidents. The Ward has the 2ndlowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 33incidences for 2013-2014 with an increase of 6 (22%) from previous year to date.

Fire: Even though incidents of Fire are low in the ward with 1 Primary or Secondary fires in the quarter. With the Ward Year to Date ranking the 2nd for All Fires with 6 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire

Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: There were Works in Default for the Environment and no Fixed Penalty Notice (FPN) data available.

Cleanliness of the Ward has increased slightly from the previous quarter for January- March 2014 and still well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been a marked increase of **Graffiti** across the Ward with 30 incidents in January and February 2014. **Fly Tipping** across the Ward in January and February is falling from the previous quarter levelling out with 9 incidents.

Unemployment:Is increasingly falling for the WELA Ward. Hope Nottingham are developing an Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. There are currently 2 letting voids in 2013/2014 with a decrease to 13 days in void to re-let time well above current targets. There are no empty properties awaiting de-commissioning in the Ward. 99% of rent charged has been collected which is excellent. 96% of repairs have been completed on target with tenant satisfaction of 8.8. 0.71% of tenancies had to be ended by eviction

Health: Health data is not currently available for the ward. Gentle exercise sessions continue to be successful following funding secured from Decade of Better Health by Wollaton Park estate Over 50's Coffee Morning group supported by WELA NDO. These have attracted old and new members to the group and are already having a positive impact on citizens' health. Sheila Roper Community Centre are currently exploring the possibility of offering gentle exercise and a variety of dance classes.

For The Year April 2013 - March 2014

Crime: During April 2013 - March 2014 (compared withApril 2012 - March 2013) all crime in the Wollaton East and Lenton Abbey Ward increased by 12% (53 crimes) in criminal damage, dwelling burglary, thefts with the majority being of bikes from the University and ASB. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the 2ndlowest across the 20 wards. There is a slight reduction in violence for the ward for the Year.

ASB: ASB increased by 14% by 19 incidents. The Ward has the 2nd lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 33incidences for 2013-2014 with an increase of 6 (22%) from previous year to date.

Fire: Incidents of Fire are low in the ward, ranking the 2nd lowest for All Fires with 8 (property and secondary) out of 20 wards across Nottingham.

Community Protection: There are no Fixed Penalty Notice (FPN) data available.

Cleanliness of the Ward has shown a steady increase over the year with the highest score being at 96 and well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been a steady decrease across the first 3 quarters of **Graffiticompared** to last year's figures for the same period but a recent spike in the last quarter across the Ward.

Fly Tipping across the Ward has increased slightly in each quarter across the year in comparison to the same period last year.

The ward is currently experiencing a spike in **Dog Fouling** reporting but this may be due to the recent 'See It Report It' targeted door to door Campaign by Community Protection covering the worst roads in Wollaton Park estate.

Unemployment:Is decreasing steadily across the ward during the year in comparison to the same period last year. The ward has the lowest unemployment rate in the City.

Key Successes:

Lenton Abbey Park Bowling Green Development Community Consultation – xxresidents both children, young people and adults completed the questionnaires during January to March as outlined in the Ward Performance tables giving valuable insight into additional suggestions and improvements to the development of the park. These will be analysed and discussed by Ward Councillors, NDO and LARA with Parks and Open Spaces to plan a way forward. The Park has continued to win Green Flag status again this year.

Alleyways Day Of Action in Lenton Abbey to address some of the longstanding issues with shared ownership alleyways.—This was a very successful partnership with Locality Management, NCH, City Services and Community Protection working to clear 10 alleyways before and on 17th March. NDO, NCHand Ward Councillors had a stall outside the Shops on Woodside Road, Lenton Abbey engaging with residents on Lenton Abbey Residents Association, local issues and Tenants Academy and consulting with citizens on Lenton Abbey Park proposals.

Wollaton Park Residents Association Open Meeting with speaker Paddy Tipping, Police and Crime Commissioner was well attended on 16th April by Wollaton Park estate residents asking questions regarding local policing and PCC priorities. Valuable community consultation work was undertaken by the HMO Team and Sustrans at the meeting.

Sheila Roper Community Centre – The Community Association with NDO support has been successful in securing external funding for a cooker and cooking equipment for use in the newly refurbished kitchen. The Youth Club are revitalising their programme and space and with other groups are looking forward to starting

new cooking activities at the centre. The Association are hoping to start other new health activities to help reduce obesity, CVD etc. University of Nottingham student volunteers have been invaluable in supporting the Caretaker in refurbishing the store room to create improved storage and a quiet space for young people. They are currently developing a homework corner.

Highfields Park Development Plan Community Consultation—for the next round of their Lottery bid is underway. Plans are now available to view and comment online and at a variety of community consultation events which are plannedthroughout Lenton Abbey, Highfields and Dunkirk during April- June 2014.

Neighbourhood Transformation Plans –detailed Action Plans on alleyways and old allotment sites in Lenton Abbey are currently being developed and implemented with Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Allotments Service and Community Payback partners. These Action Plans and Gateway To Nottingham Plans have also been drawn up andwill be monitored through the Neighbourhood Action Team meetings.

Hawton Spinney Maintenance and Development Plan and Community Planting events- are well underway to being fully realised with 2 planting events on Hawton Spinney and community planting events on Orston Spinney and Orston Green on 3rd April and 1st May with pupils from Bluecoat Academy and Wollaton Park citizens/residents supported by City Services and Park and Open Spaces. Planting of woodland flowers, berries, nuts and flora are supporting the 'BEE Friendly Nottingham' Campaign. Plants, trees and shrubs were funded by WELA Ward Councillor budgets.

Area Capital and Public Realm Funds –Fencing and gating agreed at the last Area 7 Committee in February are now installed. New signage, fencing/ gating and new tree planting are currently being planned.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey is having an impact with effective enforcement which has stopped people from parking on the grass verges in the restricted zone on Woodside Road. This will stop further damage to the grass verges. Further detailed development work, review and problem solving will be ongoing with Traffic Management and Highway Services consulting with NCH and other partners to formulate proposals for possible further Phases of the TRO in Lenton Abbey.

Detailed proposals for a Residential Parking Scheme in Wollaton Park estate are currently in the formal community consultation phase.

Burglary and cycle theft have increased over the last 6 months but the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day),

Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhoo Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working with Neighbourhood Services, NCH, Community Protection and City Services on patch operations on cleansing, alleyways and enforcements which have proved very effective especially problem solving the shared ownership alleyways issues and implementing Days of Action. There are still ongoing cleansing challenges with student HMO's at the end of term but the additional HMO registration in Wollaton Park estate should improve contact with HMO landlords. Recently have had a variety of speakers from Sustrans and Student Strategy.

3.	OTHER OPTIONS	S CONSIDERED IN MAKING	RECOMMENDATIONS
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- 3.1 None
- 4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)
- 4.1 None
- 5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)
- 5.1 None
- 6. **EQUALITY IMPACT ASSESSMENT**

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Due regard should be given to the equality implications identified in the EIA.

- 7. <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR</u> THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
- 7.1 Neighbourhood Working Framework 2012 CLT report.
- 8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 8.1 None

SUMMARY PERFORMANCE REPORT

AREA 7: Quarter 4

Wollaton West and Wollaton East and Lenton Abbey

Please note Crime and Fire data is complete for the year, Public Realm Data is complete to Quarter 3 and shows Year to Date as at end of Quarter 3.

Ward	Category		C	Qtr 1			C	tr 2			C	ltr 3			C	tr 4			Year	to Date	
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Area Committee 7 Total	Criminal Damage	21	40	19	90%	24	20	-4	-17%	22	26	4	18%	24	40	16	67%	91	126	35	38%
	Theft	73	107	34	47%	66	66	0	0%	80	78	-2	-3%	67	80	13	19%	286	331	45	16%
	Violence	23	46	23	100%	32	39	7	22%	31	16	-15	-48%	27	18	-9	-33%	113	119	6	5%
	Dwelling Burglary	29	37	8	28%	22	35	13	59%	41	46	5	12%	43	35	-8	-19%	135	153	18	13%
	All Crime	235	312	77	33%	224	234	10	4%	251	236	-15	-6%	255	275	20	8%	965	1057	92	10%
	ASB	119	83	-36	-30%	74	99	25	34%	57	72	15	26%	77	81	4	5%	327	335	8	2%
	Deliberate Fires	3	5	2	67%	4	3	-1	-25%	1	2	1	100%	1	2	1	100%	9	12	3	33%
Average Qtrly score	Cleanliness Score	83	92	10	11%	83	94	10	12%	90	93	4	4%	94				85	93	8	9%
	Graffiti	76	31	-45	-59%	50	32	-18	-36%	33	32	-1	-3%	61				159	95	-64	-40%
	Fly-Tipping	21	36	15	71%	25	42	17	68%	20	30	10	50%	21				66	108	42	64%
	Dog Fouling	36	16	-20	-56%	46	17	-29	-63%	36	113	77	214%	60				118	146	28	24%
	Unemployment	1173	1111	-62	-5%	1177	947	-230	-20%	1159	882	-277	-24%	1210				4719	3544	-1175	-25%

Ward	Category			Qtr 1			G	tr 2			C	tr 3			G	tr 4			Year	to Date	
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Wollaton West	Criminal Damage	7	25	18	257%	16	10	-6	-38%	16	15	-1	-6%	13	21	8	62%	52	71	19	37%
	Theft	18	57	39	217%	34	30	-4	-12%	28	30	2	7%	37	23	-14	-38%	117	140	23	20%
	Violence	15	26	11	73%	14	19	5	36%	13	9	-4	-31%	12	8	-4	-33%	54	62	8	15%
	Dwelling Burglary	17	23	6	35%	13	17	4	31%	27	21	-6	-22%	22	14	-8	-36%	79	75	-4	-5%
	All Crime	116	183	67	58%	133	120	-13	-10%	128	126	-2	-2%	133	120	-13	-10%	510	549	39	8%
	ASB	74	38	-36	-49%	36	65	29	81%	30	34	4	13%	49	41	-8	-16%	189	178	-11	-6%
	Deliberate Fires	1	2	1	100%	1	1	0	0%	0	0	0	#DIV/0!	1	1	0	0%	3	4	1	33%
Average Qtrly score	Cleanliness Score	83	96	13	16%	84	93	9	11%	90	95	4	5%	97				86	95	9	10%
	Graffiti	38	21	-17	-45%	27	14	-13	-48%	23	14	-9	-39%	31				88	49	-39	-44%
	Fly-Tipping	8	18	10	125%	8	21	13	163%	7	15	8	114%	8				23	54	31	135%
	Dog Fouling	18	9	-9	-50%	23	10	-13	-57%	18	46	28	156%	15				59	65	6	10%
	Unemployment	732	672	-60	-8%	766	568	-198	-26%	746	540	-206	-28%	769				3013	2153	-860	-29%

Ward	Category		C	tr 1			C	tr 2			C	tr 3			Q	tr 4			Year	to Date	
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Wollaton East &	Criminal Damage	14	15	1	7%	8	10	2	25%	6	11	5	83%	11	19	8	73%	39	55	16	41%
Lenton Abbey	Theft	55	50	-5	-9%	32	36	4	13%	52	48	-4	-8%	30	57	27	90%	169	191	22	13%
	Violence	8	20	12	150%	18	20	2	11%	18	7	-11	-61%	15	10	-5	-33%	59	57	-2	-3%
	Dwelling Burglary	12	14	2	17%	9	18	9	100%	14	25	11	79%	21	21	0	0%	56	78	22	39%
	All Crime	119	129	10	8%	91	114	23	25%	123	110	-13	-11%	122	155	33	27%	455	508	53	12%
	ASB	45	45	0	0%	38	34	-4	-11%	27	38	11	41%	28	40	12	43%	138	157	19	14%
	Deliberate Fires	2	3	1	50%	3	2	-1	-33%	1	2	1	100%	0	1	1	#DIV/0!	6	8	2	33%
Average Qtrly score	Cleanliness Score	83	89	6	7%	82	94	11	14%	89	91	3	3%	90				85	91	7	8%
	Graffiti	38	10	-28	-74%	23	18	-5	-22%	10	18	8	80%	30				71	46	-25	-35%
	Fly-Tipping	13	18	5	38%	17	21	4	24%	13	15	2	15%	13				43	54	11	26%
	Dog Fouling	18	7	-11	-61%	23	7	-16	-70%	18	67	49	272%	45				59	81	22	37%
	Unemployment	441	439	-2	0%	411	379	-32	-8%	413	342	-71	-17%	441				1706	1391	-315	-18%